

E-Commerce

Buying and selling of products and services by businesses and customers over the Internet. Examples include booking a ticket, buying a book or CD, on-line banking

Positives	Negatives
Buy or sell to anyone, at anytime, anywhere in the world	Impersonal
Goods or services can be cheaper	Trust
Very handy (no queuing, parking, travel)	Cost of postage or packaging
More choice	Returning a product may be complicated
You can sell unwanted goods (eBay)	Must disclose private information
	Can't see or feel products



E-Learning

Delivery of a learning program by using a computer or electronic device (e.g. CD, Internet) . Colleges, universities, businesses, and organizations worldwide use online education programs to offer their students courses. NALA'S Write on program, Mavis Beacon typing tutorial, Microsoft's online training and BBC Skill wise are just a few of the free online training programs available

<i>Positives</i>	<i>Negatives</i>
Learning anytime anywhere	No person to person interaction
Planned around learner needs	Lack of social element to learning
Paced to match needs and abilities	Learners must motivate themselves
Facilitates different learning styles and approaches	Learners need good I.T. Skills



E-Government

'E-Government' (or Digital Government) is defined as 'The employment of the Internet and the world-wide-web for delivering government information and services to the citizens.' In other words, E-Government is using ICT to improve on government services such as claiming your tax back on revenue.ie or taxing your car on motortax.ie.

Some of the advantages of E-Government are:

- It is quicker and easier to do essential tasks like renewing your motor tax or declaring your income.
- Information with regards government services is easily available.
- All government documentations are available to download.

Some of the disadvantages are:

- There is still a 'fear' of using these websites in case a mistake is made.
- Some of the sites can be hard to navigate.



