

Tips for Nonverbal Communication

Which of these are good tips for nonverbal communication? Tick them.

When speaking with people, you should:

- Make eye contact.
- Sit very still and don't move.
- Be confident.
- Have good posture.
- Show you are listening.
- Smile.
- Cross your arms.
- Greet people.
- Shake hands.
- Turn your back to people.
- Dress appropriately.
- Be relaxed.



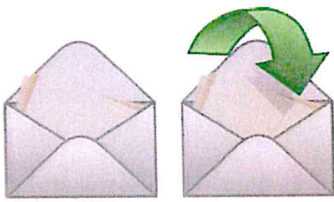
Responding to Signs and Symbols

1. How should you respond to each of these signs?
Which sign says you can enter? Circle it.



2. What should you do? Write the letters.

A. Be careful - wet paint. B. Stop. C. Wear gloves. D. Email. E. Wash your hands. F. Throw away litter.



3. What do the signs mean?

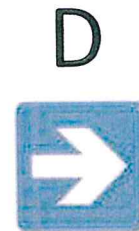
Write the letters:

a) Go right _____



b) Ladies / Gents _____

c) Café _____



d) Go straight _____

e) Wheelchair Accessible _____

f) Information _____

4. Underline the correct answer.

When you cross the road:



- a) Cross the road anywhere.
- b) Always run across the road.
- c) Do not look out for cars.
- d) Use a pedestrian crossing.